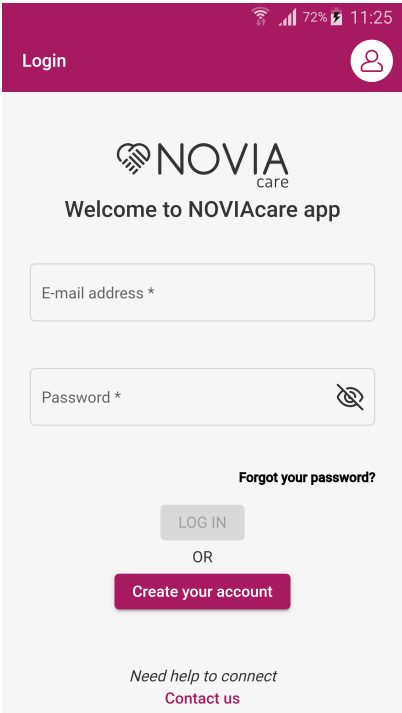# New user enrollment & Box basic installation - EN

> ⓘ This procedure guides you on creating user on mobile app, set up your box, and link all systems on NODItech.

Mobile app account creation

Login 👤 **⊛NOVIA** care **Welcome to NOVIAcare app** E-mail address * Password * 👁️‍🗨️ **Forgot your password?** LOG IN OR **Create your account** *Need help to connect* **Contact us**	Open the mobile app and click on "Create your account"

We create here the account of the care person, i.e.: the user that will receive alerts and messages. The user will take care with the box will be created later during this process.
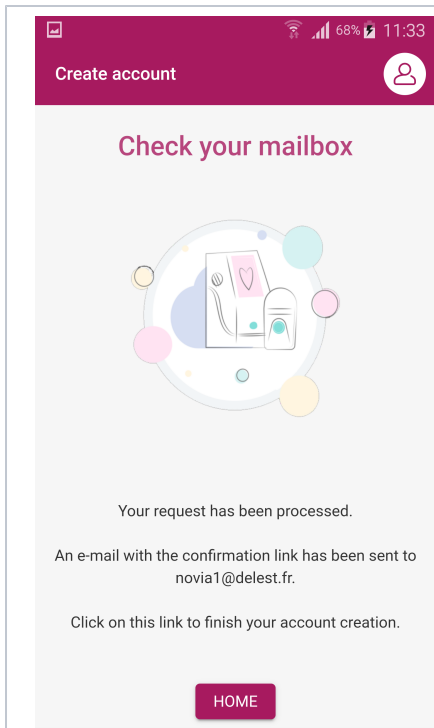
Selet Gender

Input Name / First Name / Date of Birth / Email address

Input password
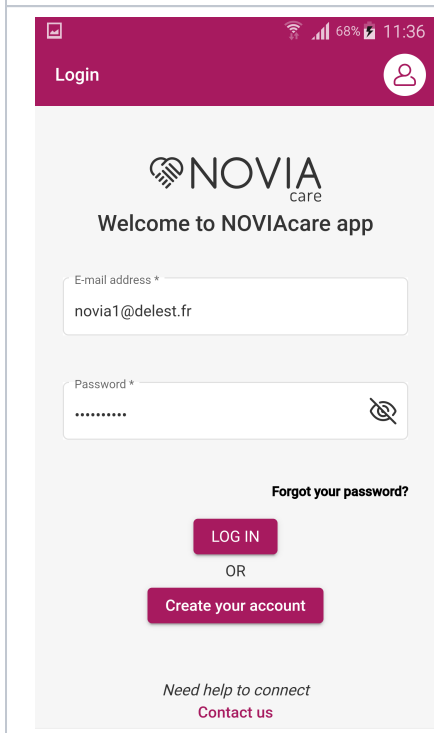
Check "I accept the general terms of use"

Click on "Send"

Account creation

Gender *
Male

Name *
Delest

First Name *
NoviaOne

Date of birth *
16/03/1977

E-mail address *
novia1@delest.fr

Mobile phone

Choose a password *

Account creation

16/03/1977

E-mail address *
novia1@delest.fr

Mobile phone

Choose a password *
....

Confirm password *
....

☑ I accept the General Terms of Use (GTUs)*
[Read GTUs]

Send

Create account 👤 **Check your mailbox** Your request has been processed. An e-mail with the confirmation link has been sent to novia1@delest.fr. Click on this link to finish your account creation. **HOME**	Check your mail and click on the link to validate your subscription. ⚠️ Please note emails are sent with no-reply@data100t.fr, check your spam if you don't get it. Then click on "Home"
Login 👤 **NOVIA** care **Welcome to NOVIAcare app** E-mail address * novia1@delest.fr Password * ••••••••• 👁️‍🗨️ **Forgot your password?** **LOG IN** OR **Create your account** *Need help to connect* **Contact us**	Type in you credentials, then click on "Log In" ⓘ A pop-up window may appear asking for biometric identification

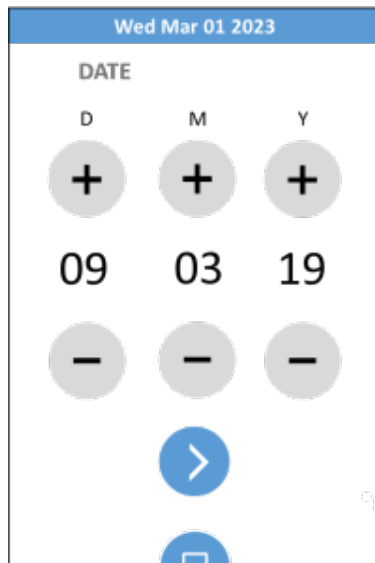|	
QR Code scan To continue, and follow your loved one, you have to scan the QR Code displayed on the screen of the NOVIAcare system From the home screen of the NOVIAcare 1. Push the button: 2. Push the button: ADMINISTRATION 3. Enter the access code 4125 4. Push the button: CONFIGURATION 5. Push the button: QR Code QR Code is displayed **QR Code scan** 6. If you can't scan the QR Code, enter the Id of the QR Code. Push on the button: Id Id *	The application starts asking for QRCode, leave your mobile phone at rest, it's now time to install your box.

First start of the box

Open carton box and plug the NOVIAcare, it starts automatically.		

Select language then click on ❯	**Wed Mar 01 2023** **LANGUAGE : ENGLISH** 🇫🇷 🇺🇸 🇳🇱 🇩🇪 🇨🇳 ❯	
Set date then click on ❯	**Wed Mar 01 2023** DATE D M Y + + + 09 03 19 − − − ❯	
Set time then click on ❯	**Wed Mar 01 2023** TIME + + 16 : 00 − − ❯	
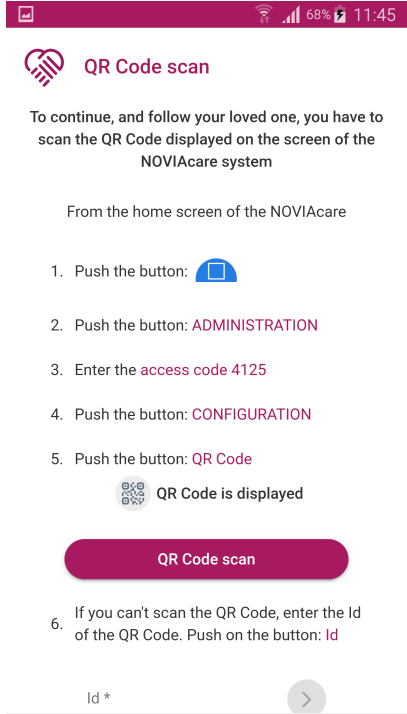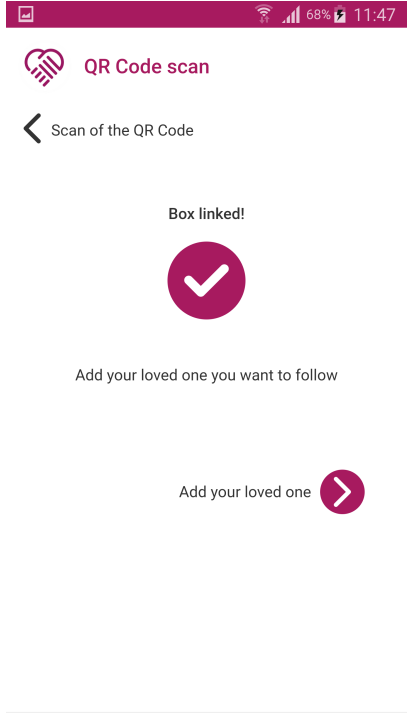
| The QR Code shows up

Go back to the mobile app, and click on "QR Code scan"

Validate potential camera access autorisations

Place the QR Code in the widows, when scanned the mobile automatically move to next screen. | ID: 0000000554

Orange
CREG: 0,0
Status | **QR Code scan**

To continue, and follow your loved one, you have to scan the QR Code displayed on the screen of the NOVIAcare system

From the home screen of the NOVIAcare

1. Push the button:

2. Push the button: ADMINISTRATION

3. Enter the access code 4125

4. Push the button: CONFIGURATION

5. Push the button: QR Code
    QR Code is displayed

QR Code scan

6. If you can't scan the QR Code, enter the Id of the QR Code. Push on the button: Id

Id * |
| Click on "Add your loved one" | | **QR Code scan**

Scan of the QR Code

Box linked!

Add your loved one you want to follow

Add your loved one |

Loved one creation

Create profile for your loved one

Name *
Delest

First Name *
NoviaEnOne

Date of birth *
13/03/1940

Gender *
Male

E-mail address

Cellphone number

Phone number
0600000000

NOVIAcare box phone number

Add a loved one

If you plan on using only numbers to identify your loved ones, please add in front 2 letters on Name and FirstName to identify your company.

For example with MobileCare and a user like 99999 / 88888, please type in MB99999 for name, and MB88888 for first name. If this is not followed, you may not be able to find your loved one on NODItech.

Type in Name / First Name / Date of Birth

Select Gender

Enter Mobile phone number, if you're outside France please input the fix value: 0600000000

Click on "Add a loved one"

Add your loved one

NoviaEnOne added

Now to the configuration of your NOVIAcare box

Sensor installation

Loved one is created, click on "Sensor installation"

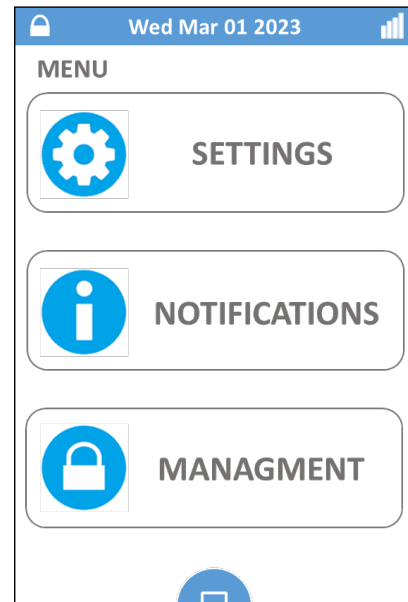|	
🄳 🔋 68% 📶 11:52 **Sensor installation** ❮ Add your loved one **Install directly from your box** **Push on** ○ The button at the bottom of the screen ○ Administration ○ *Enter your access code* ○ Equipment ○ Sensor installation	It's now time to complete installation on the box, leave your mobile phone at rest and go back to the box.

Box first setup

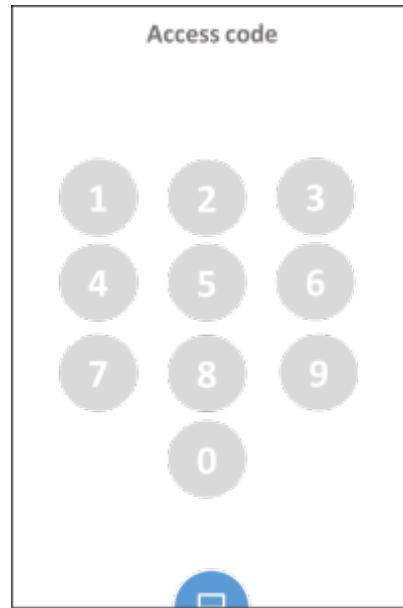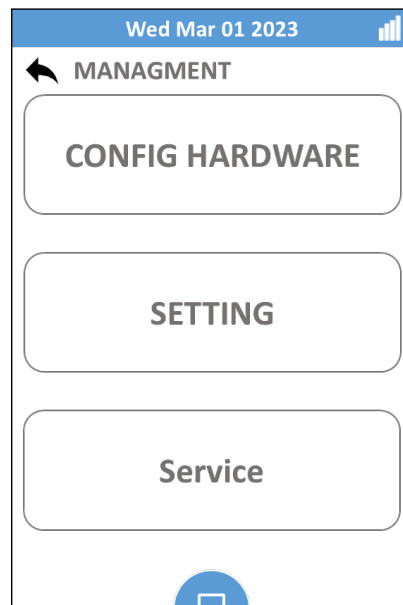|	
Touch the QR Code to move to next screen. Repeat the operation in touching the screen to validate following screens: • Access code • Welcome on NOVIAcare	ID: 0000000554 Orange CREG: 0,0 Status

From main screen, at bottom, touch button
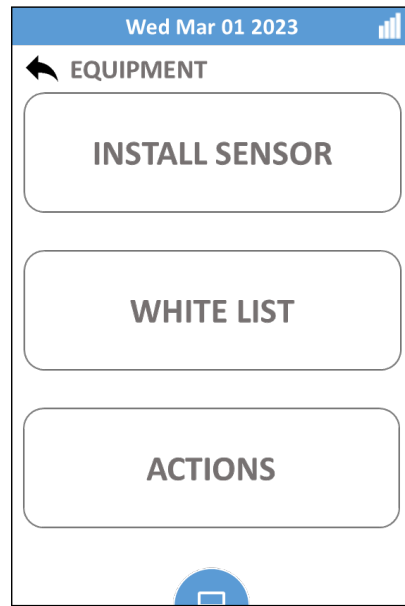
Wed Mar 01 2023	
14:39	
20°C	45%

Select MANAGMENT

Wed Mar 01 2023

MENU

SETTINGS

NOTIFICATIONS
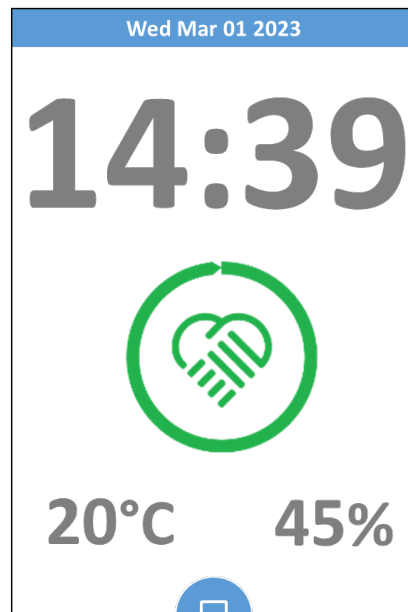
MANAGMENT

Type in access code (by default 4125)	**Access code** 1 2 3 4 5 6 7 8 9 0
Select CONFIG HARDWARE	**Wed Mar 01 2023** MANAGMENT CONFIG HARDWARE SETTING Service

Select INSTALL SENSOR	Wed Mar 01 2023 ← EQUIPMENT INSTALL SENSOR WHITE LIST ACTIONS
We land on this screen Touch the button N	Wed Mar 01 2023 Wait for Push Kapteur STATUS ← N

Touch the screen to validate	**Wed Mar 01 2023**
	GATEWAY **SUCCES UPDATE**
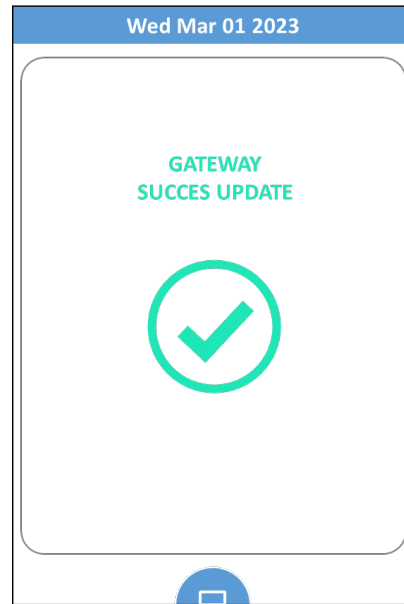
Sensors setup

We come back on this screen	**SAMEDI 09 MARS 2019** Wait for Push Kapteur STATUS 1 x CLICK !
Insert battery inside sensor Wait for the blue flash followed by a "bip" Click once on the sensor button, the wait for the bip followed by a red falsh.	

Sensor is detected, select the family.

Reminder :

N°	Family
0	Panic / Alarm
1	Food / Kitchen
2	Hygiene, Bathroom
3	Toilet
4	All move
5	Sleep / Bedroom
6	Access Door
7	Azardous area
8	Restricted area

Click on OK

Install the sensor in the corresponding room following dedicated procedure.

Repeat these steps for each sensor to install.
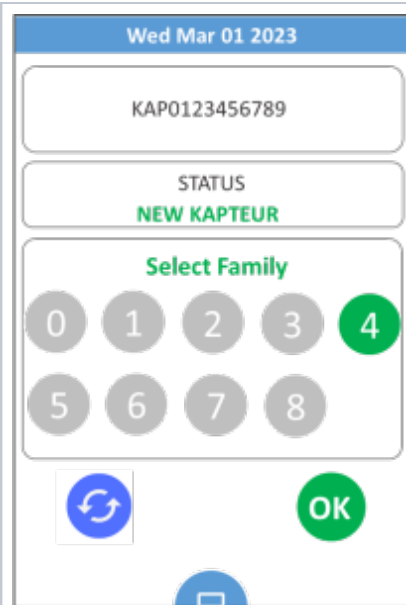
End of installation

At bottom of the scren touch button to go back to main screen.

From main screen, at bottom, touch button	**SAMEDI 09 MARS 2019** **14:39** 20°C 45%
Select MANAGMENT	**Wed Mar 01 2023** MENU SETTINGS NOTIFICATIONS MANAGMENT
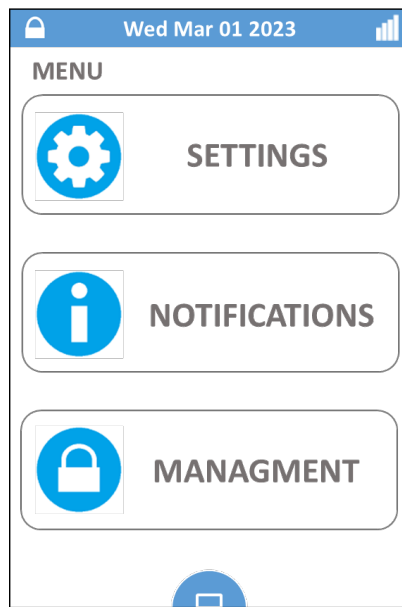
If required. Type in access code (by default 4125)	**Access code** 1 2 3 4 5 6 7 8 9 0
Select CONFIG HARDWARE	**Wed Mar 01 2023** ← MANAGMENT **CONFIG HARDWARE** **SETTING** **Service**

Select ACTIONS	**Wed Mar 01 2023** 📶 ← **EQUIPMENT** **INSTALL SENSOR** **WHITE LIST** **ACTIONS**
Select END OF INSTALLATION The box will reboot and post its configuration to our servers **The box is now configured, it will start learning.**	**Wed Mar 01 2023** 📶 ← **ACTIONS** **STANDBY** **REBOOT** **END OF INSTALLATION**

Mobile App start
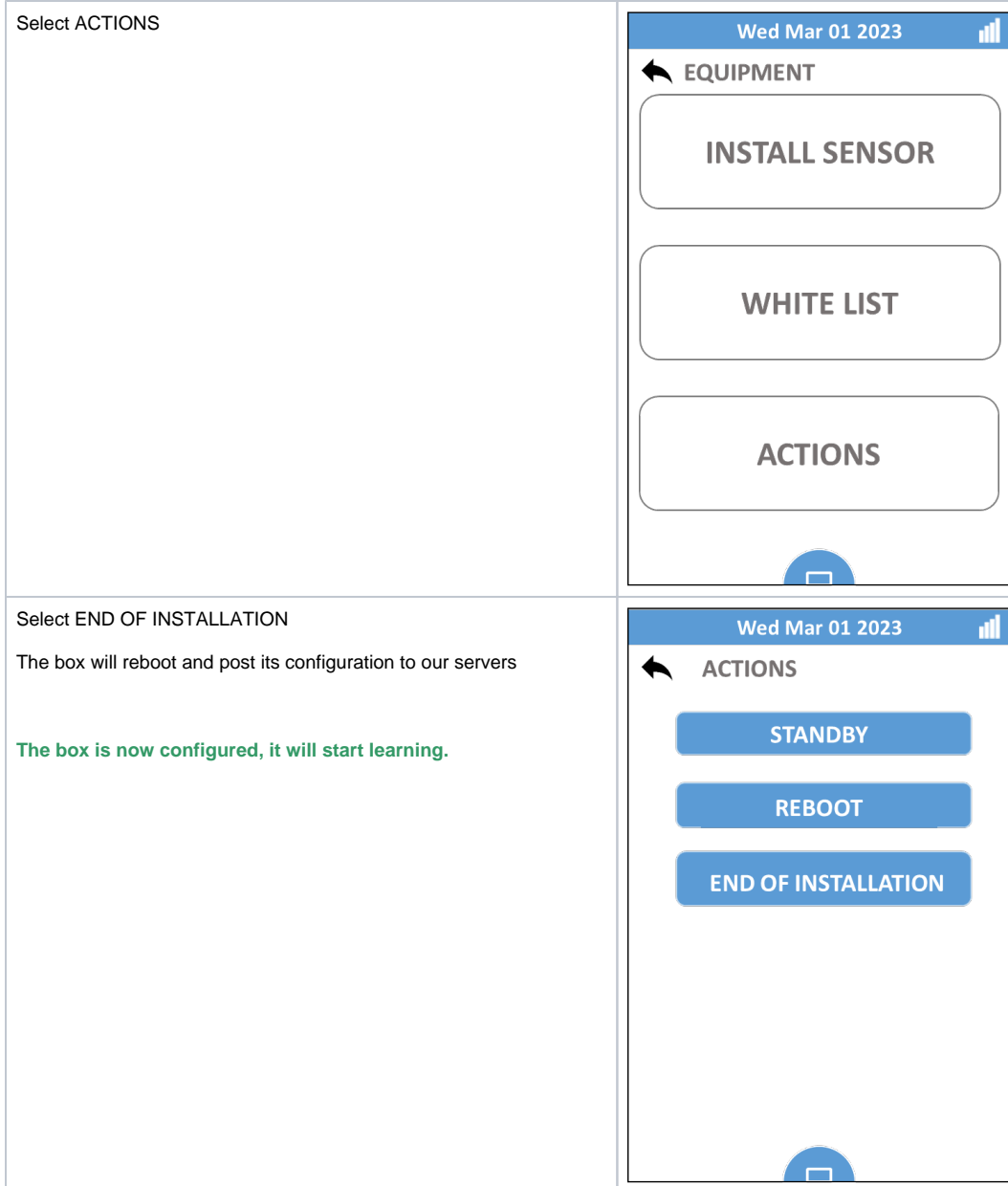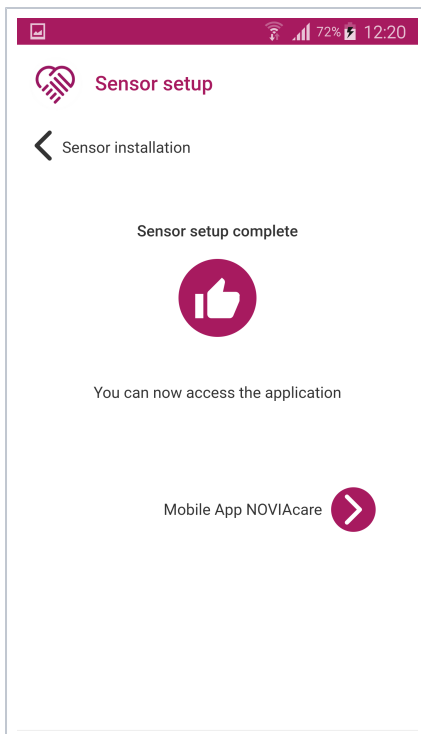
|	
Sensor setup 〈 Sensor installation **Sensor setup complete** 👍 You can now access the application Mobile App NOVIAcare ❯	Go back to mobile app and wait for box to restart. When done the app should automatically move to next screen. Click on "Mobile App NOVIAcare"
Hi Noviaone, you follow your loved one Noviaenone through this application ✓ Receive his daily and weekly activity report ✓ Setup and configure the system ✓ Be notified ✓ Quick access to your emergency contacts **Start now** ❯	Click on "Start now"

The mobile app is now ready, you'll receive life habits and alerts for your loved one.
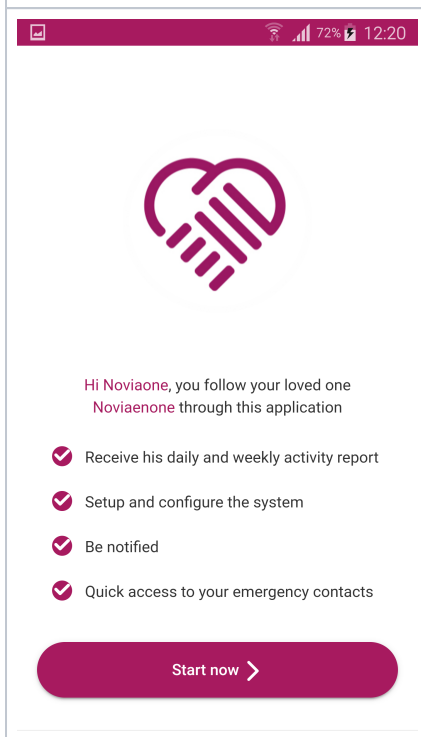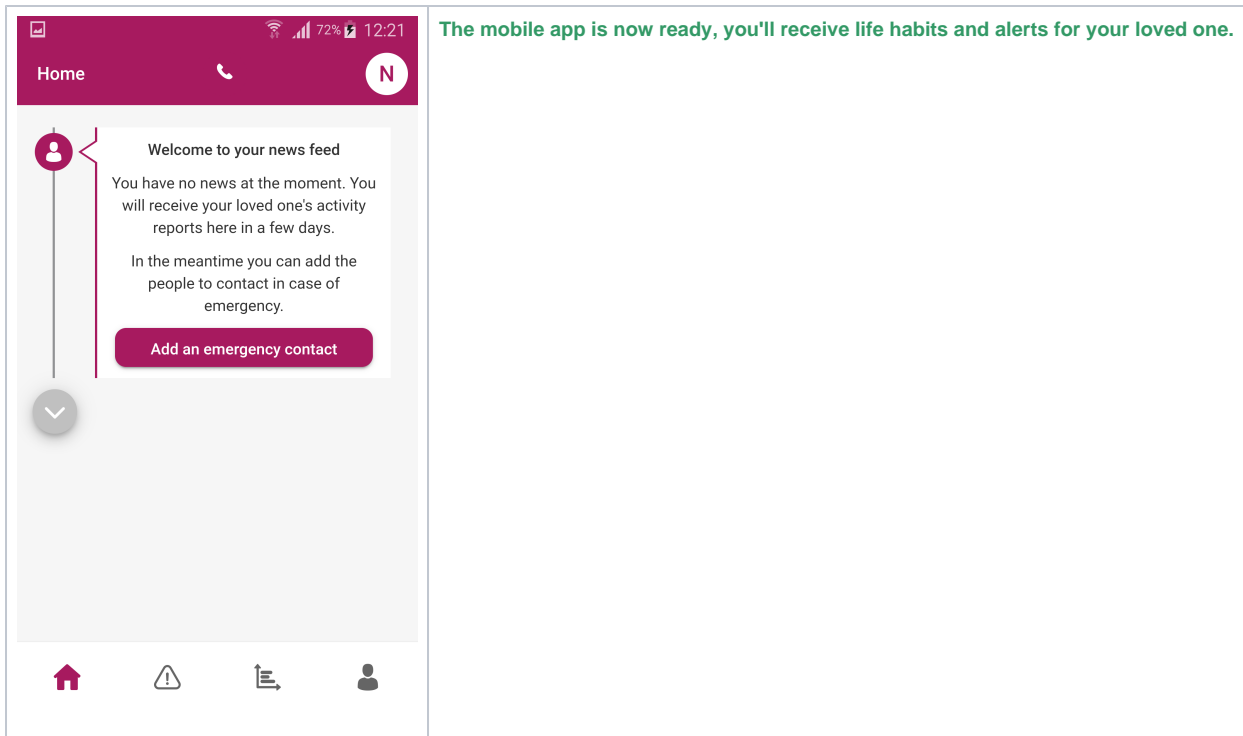
Server configuration
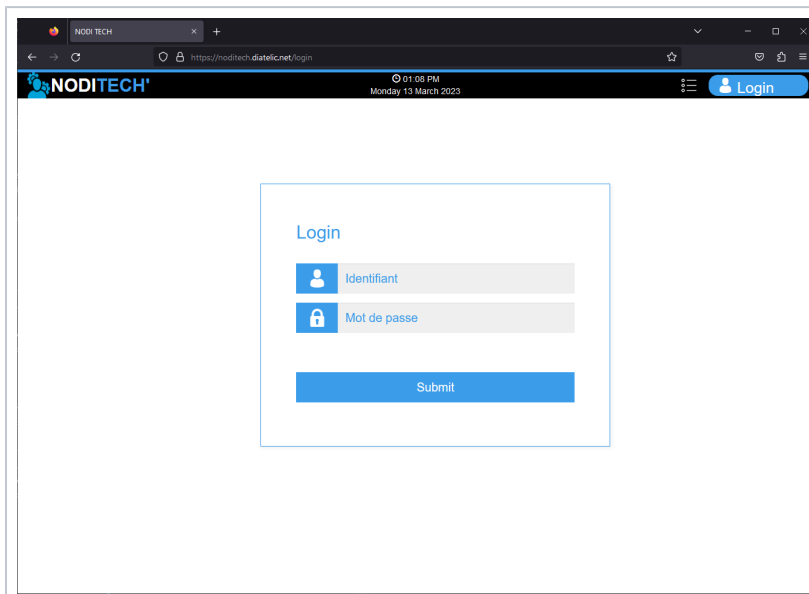
Open your web browser and navigate to :

https://noditech.diatelic.net/login

Login in with your credentials
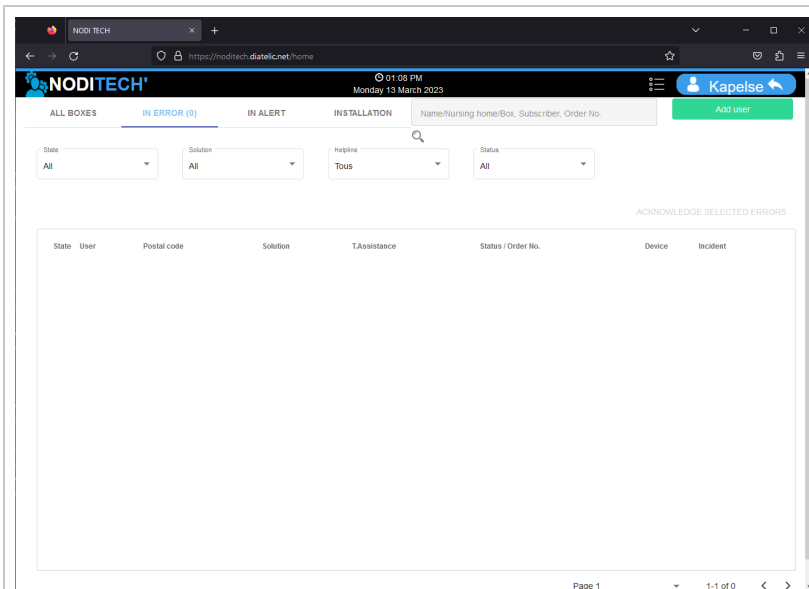
Click on "Add user"
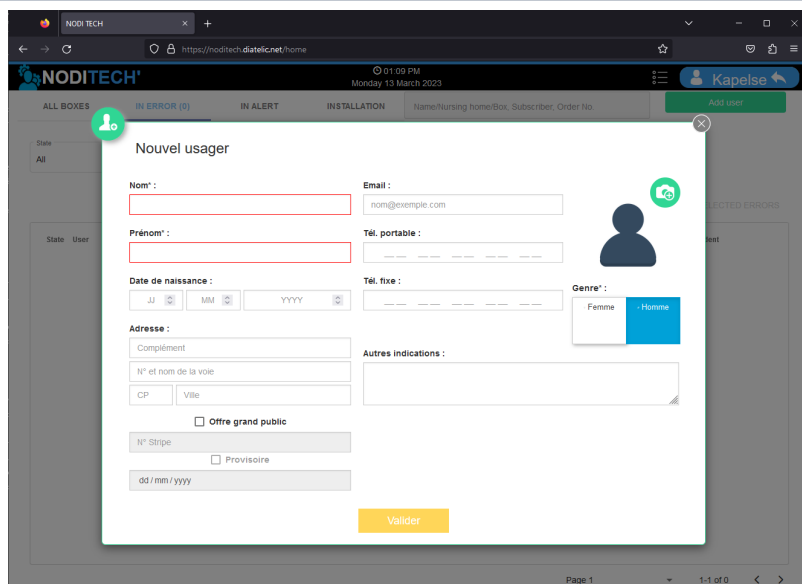
⚠ DO NOT click on yellow button "Valider"

Input information of your loved one like you did on the mobile app.

Nom = Last Name

Prénom = First Name

Date de Naissance = Date of birth
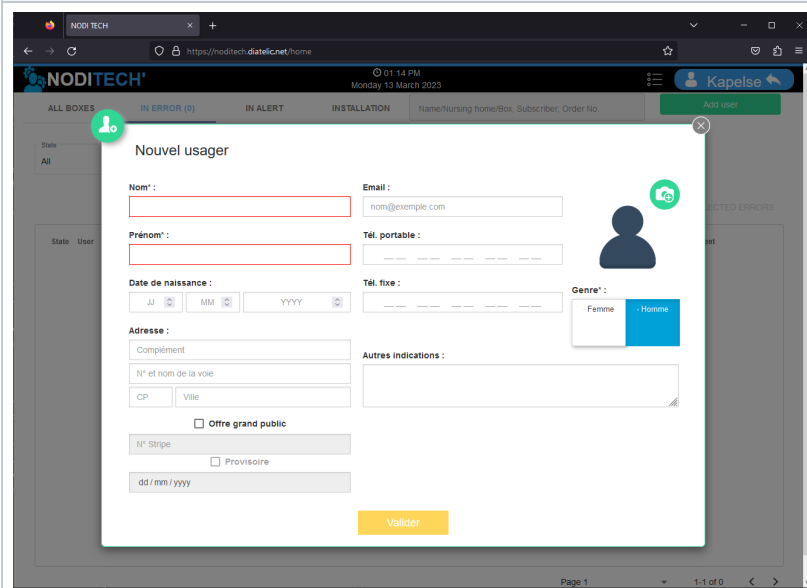
Wait for data to be checked, when done the yellow button will become blue "Voir Doublon"
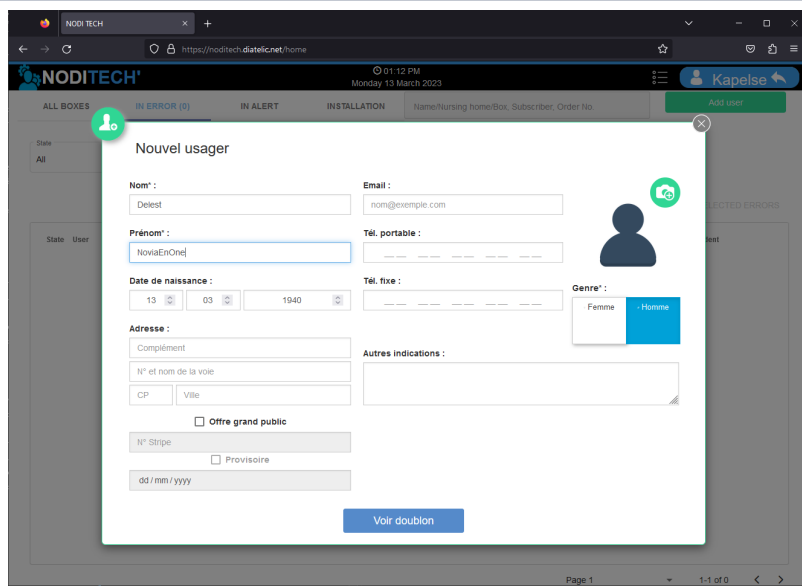
Click on the blue button "Voir doublon"
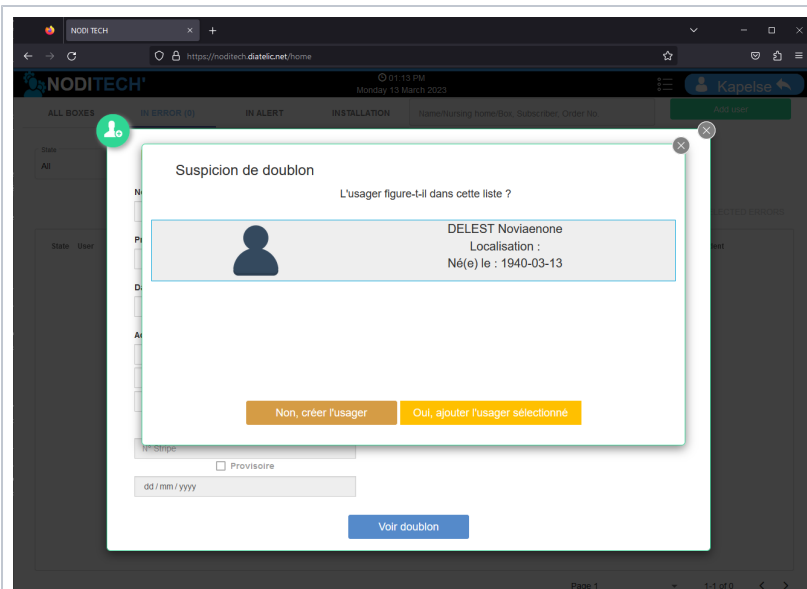
Check the proposed entry match the loved one you're looking for, then click on "Oui, ajouter l'usager sélectionnné".

Your loved one is added to your company list.

We come back on previous screen, click on gray cross to close it.
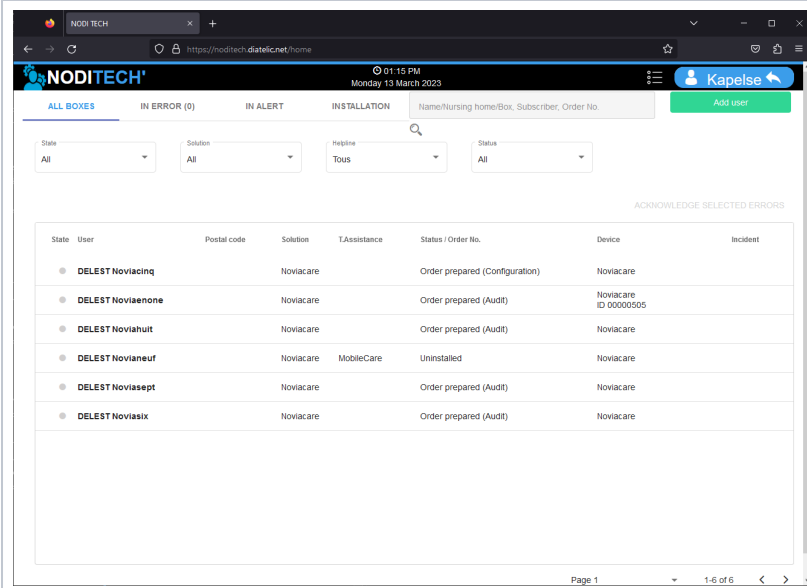
Select "ALL BOXES" to be sure to find the loved one jsut created.

Select your loved one.

Click on the blue panel containing name and age to show identity panel.

Select your Remote Assistance to create route to your server.

For example click on "Subscribe to Mobilecare"

The identity panel change

Click on the menu icon [menu icon] to go back to loved one list.

Select your loved one again.

The field HelpLine / MobileCare is now available.

Input in this field the subscriber number matching your system.

Click on the green button "Submit" to save your changes.
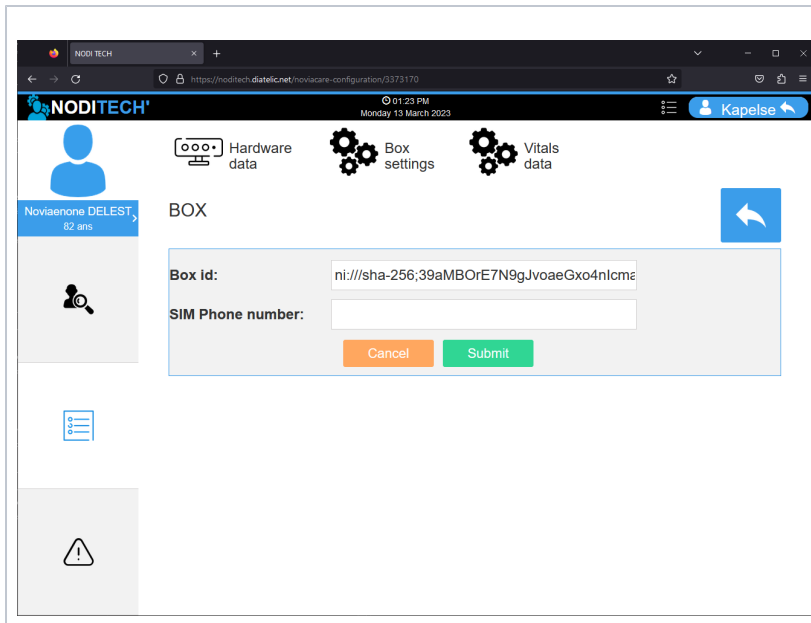

Select tab "Hardware data" , then click on

the orange pen to edit the mobile number linked to the SIM card.

Input the mobile phone number, then click on the green button "Submit"

Finally click on the menu icon to go back to the list of loved one.

The system is now fully configured, alerts and data will be available to remote assistance as well as on the mobile app.